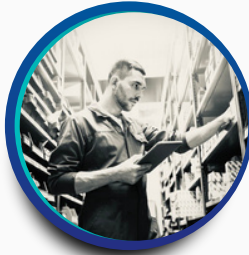


AFTERCARE PROGRAM

www.iris-freshdesk.com



At IRIS, we're dedicated to the continued success of the automation solutions that we provide our customers. Our Aftercare Program is a proactive itinerary that includes preventative maintenance, spare parts planning, continuous learning & hassle-free troubleshooting - all at a **reduced rate**.



WHAT CAN YOU EXPECT?



Preventative Maintenance

Bi-Annual Mechanical Evaluation, Runtime Observation, Operator Interviews & Comprehensive Report



Spare Parts Planning

Complete System Bill of Materials & Engineering Consultation to Review



Continuous Learning

Onsite Training Visits Targeting Operators, Engineering & Maintenance Personnel



Troubleshooting Support

Freshdesk Enabled, Pre-Purchased Peace of Mind Includes a Yearly Allocation of Troubleshooting Support Hours